

# Evaluating Broadband Adoption



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**OECD EXPERT WORKSHOP ON MEASURING  
MOBILE/WIRELESS SERVICE DATA**

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**PHOENIX  
C E N T E R**

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**We are interested in broadband  
because it has value, not because  
it can be counted.**

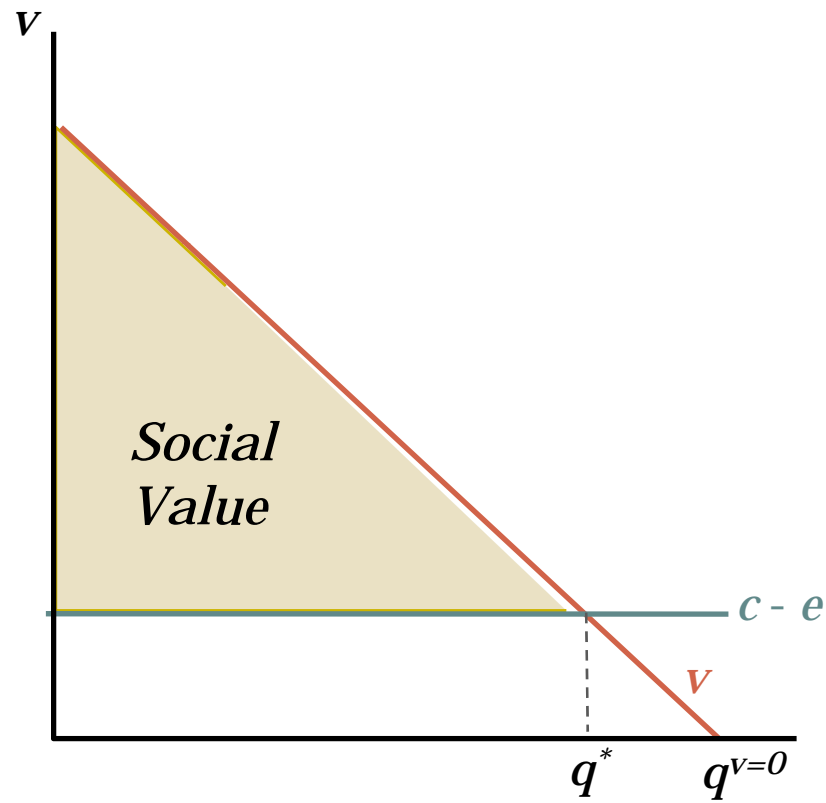
**But common measures of broadband adoption have nothing to do with value, but are pure counts (normalized).**

# What is the value of broadband?

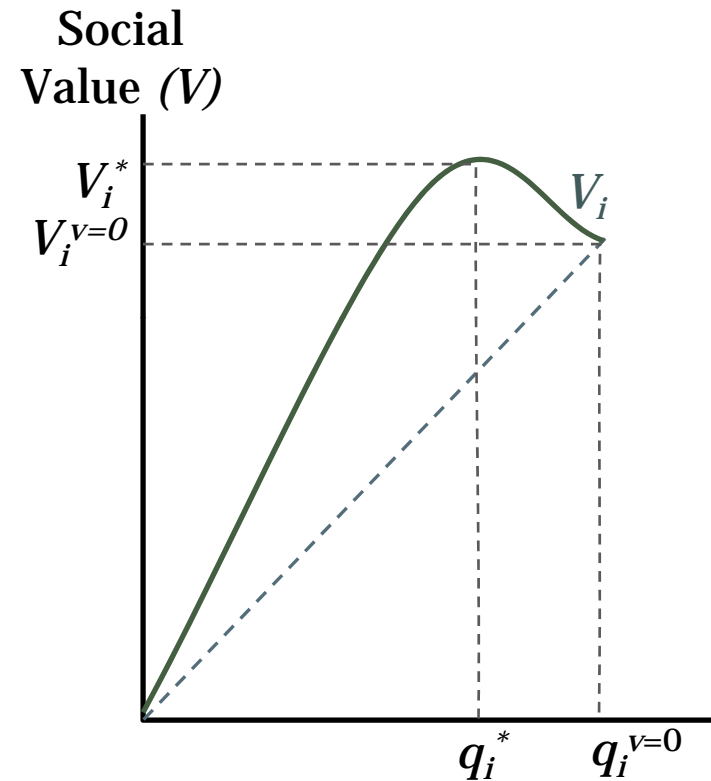
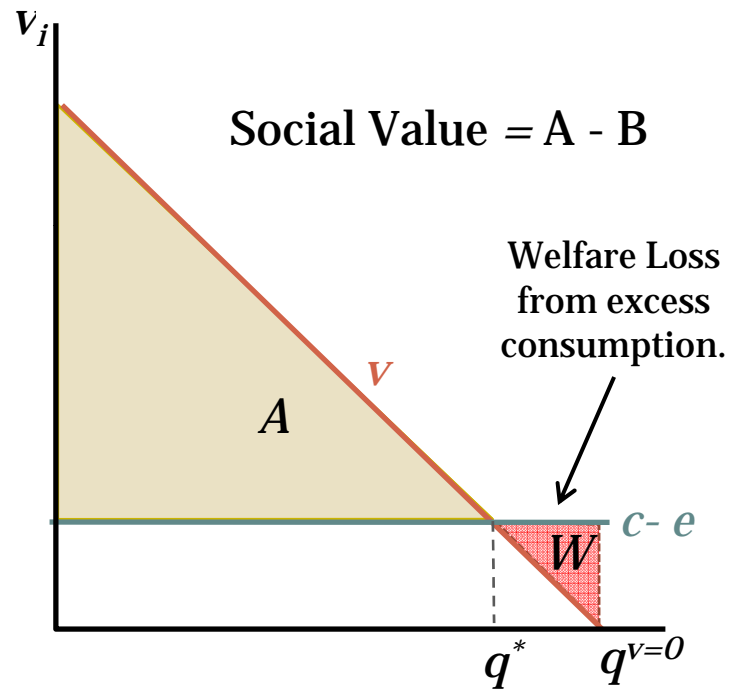
*For any user  $i$ , it is the Willingness to Pay, plus any social premia (externalities, spillovers, etc.), less the social cost of production.*

*For society, it is the sum of all these individual values.*

# Simple Graph

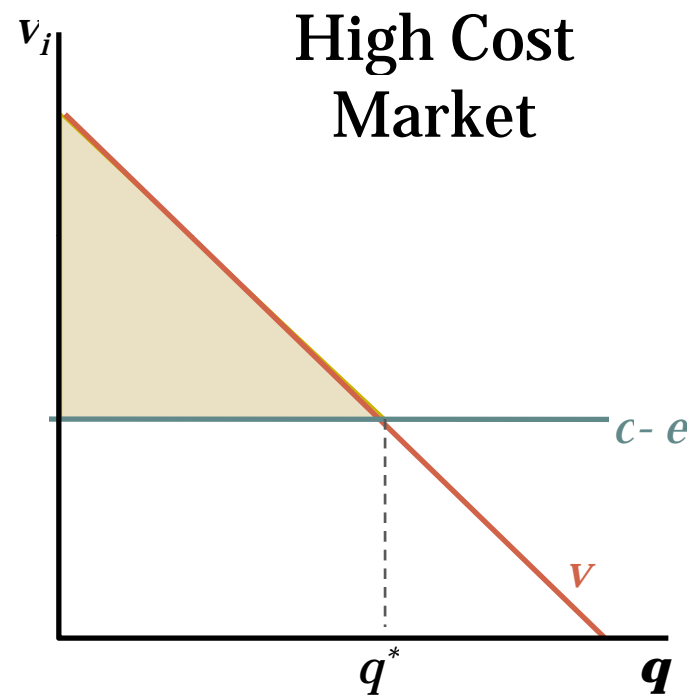
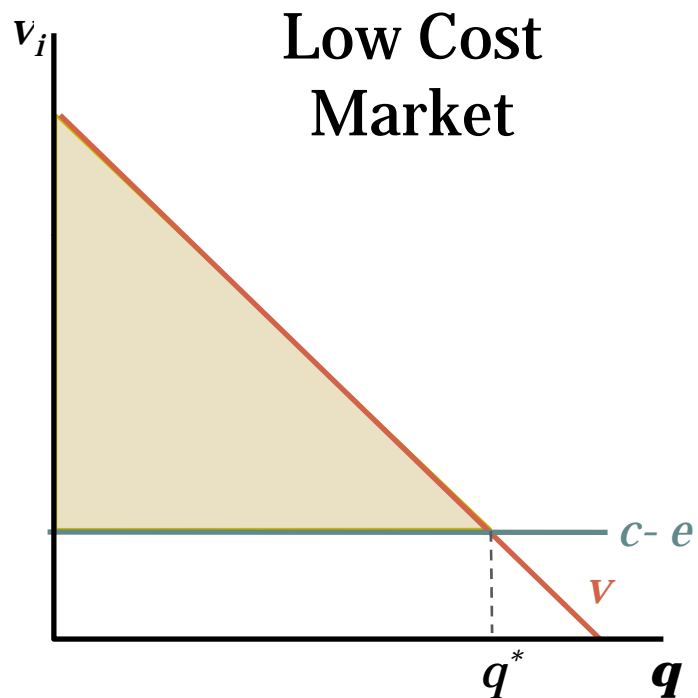


# Maximum Subscription is Not Ideal



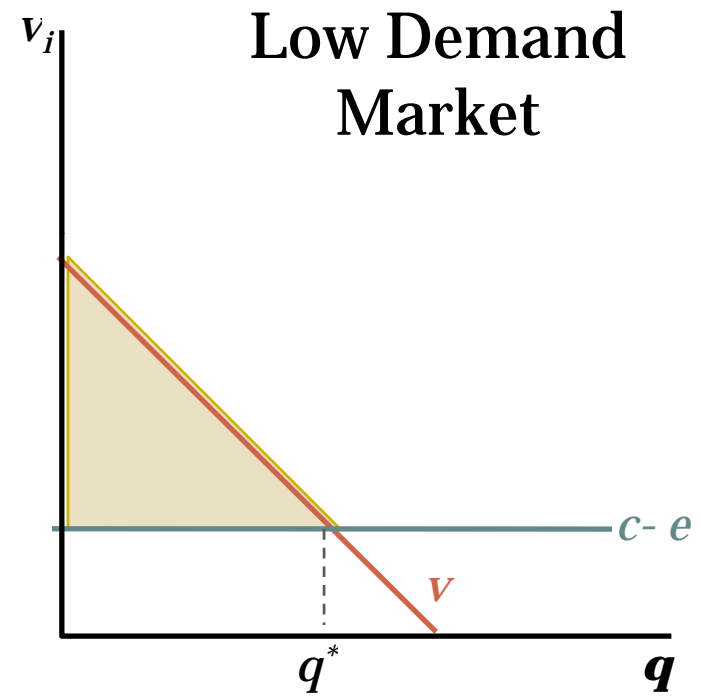
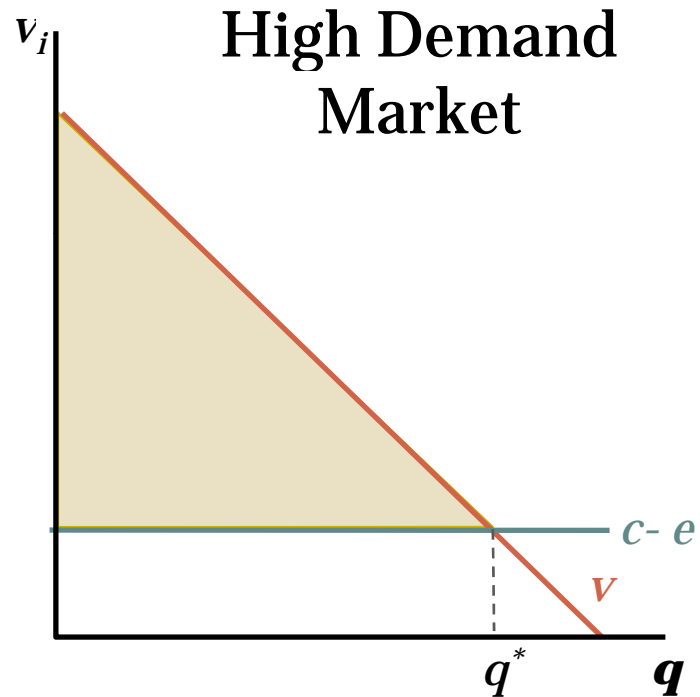
As long as  $c - e > 0$ , 100% consumption is not ideal.

# Optimal Consumption Depends on Costs



If costs are higher, then optimal quantity is lower.

# Optimal Consumption Depends on Demand



If demand is lower, then optimal quantity is lower.

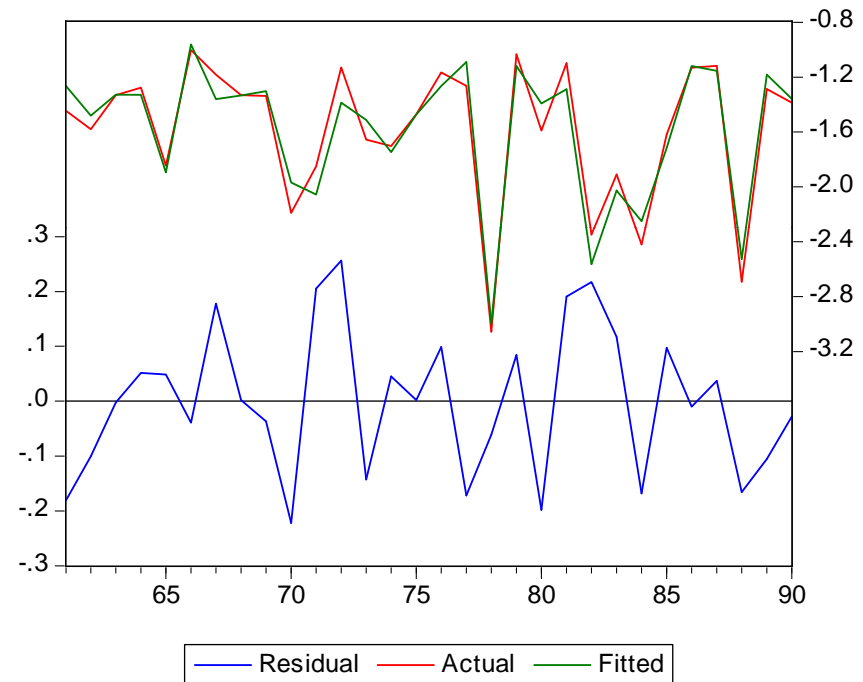


# Value is Different Across Countries



Variable	Coef	t-stat
C	-9.95	-4.81
LN(PRICE)	-0.39	-2.56
LN(GDPCAP)	0.35	2.46
LN(GINI)	-0.73	-3.18
LN(AGE65)	-0.29	-2.60
LN(URBAN)	0.99	3.89
LN(TEL)	2.81	3.50
LN(TEL)^2	-0.36	-2.73

N = 30; June-08 data;  $R^2 = 0.93$



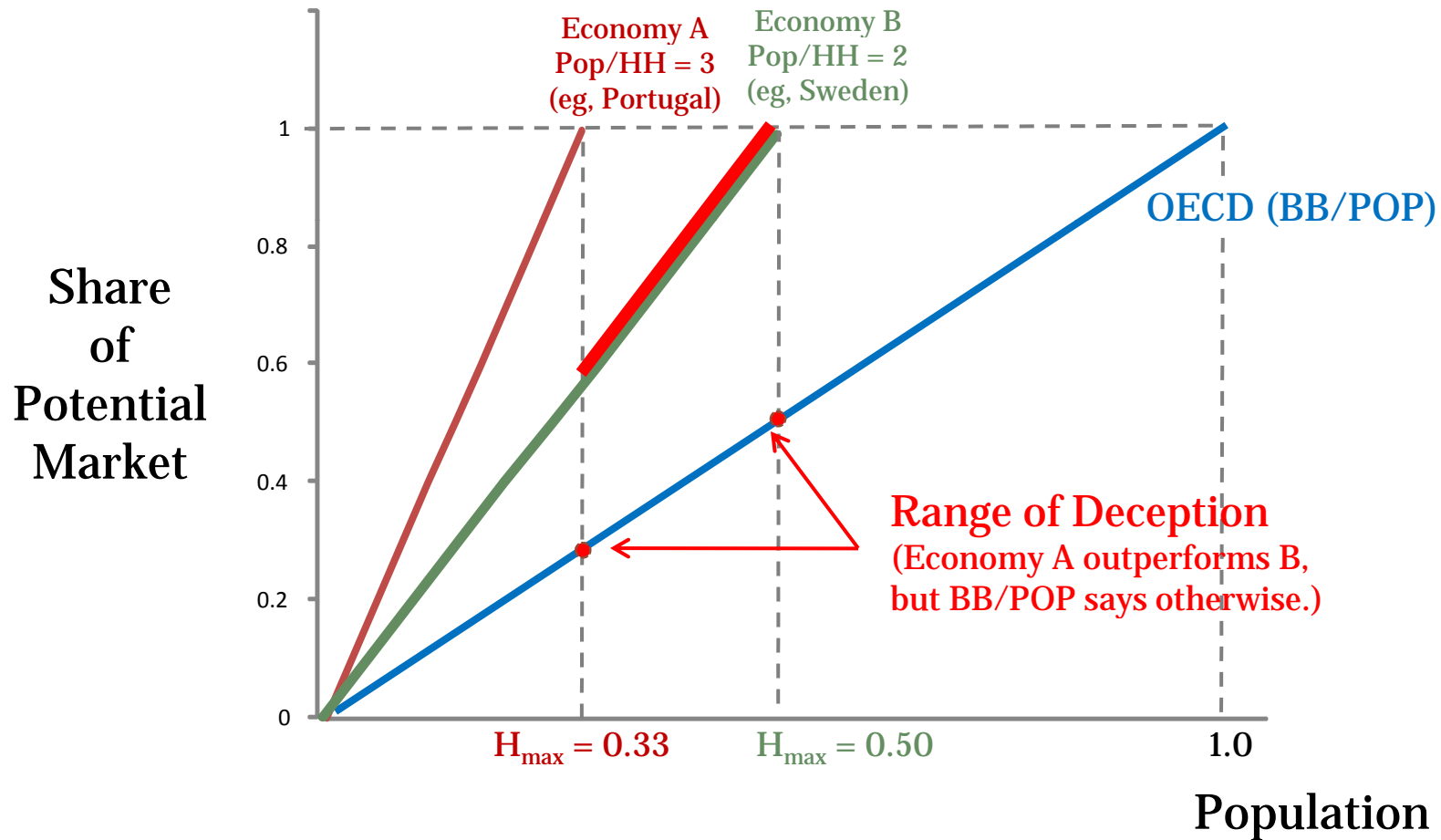
Nearly all (93%) of the differences in fixed connections per capita across countries are explained by few demographic and economic endowments.

**Thanks for the course in  
economic principles, but ...**

**So what?**

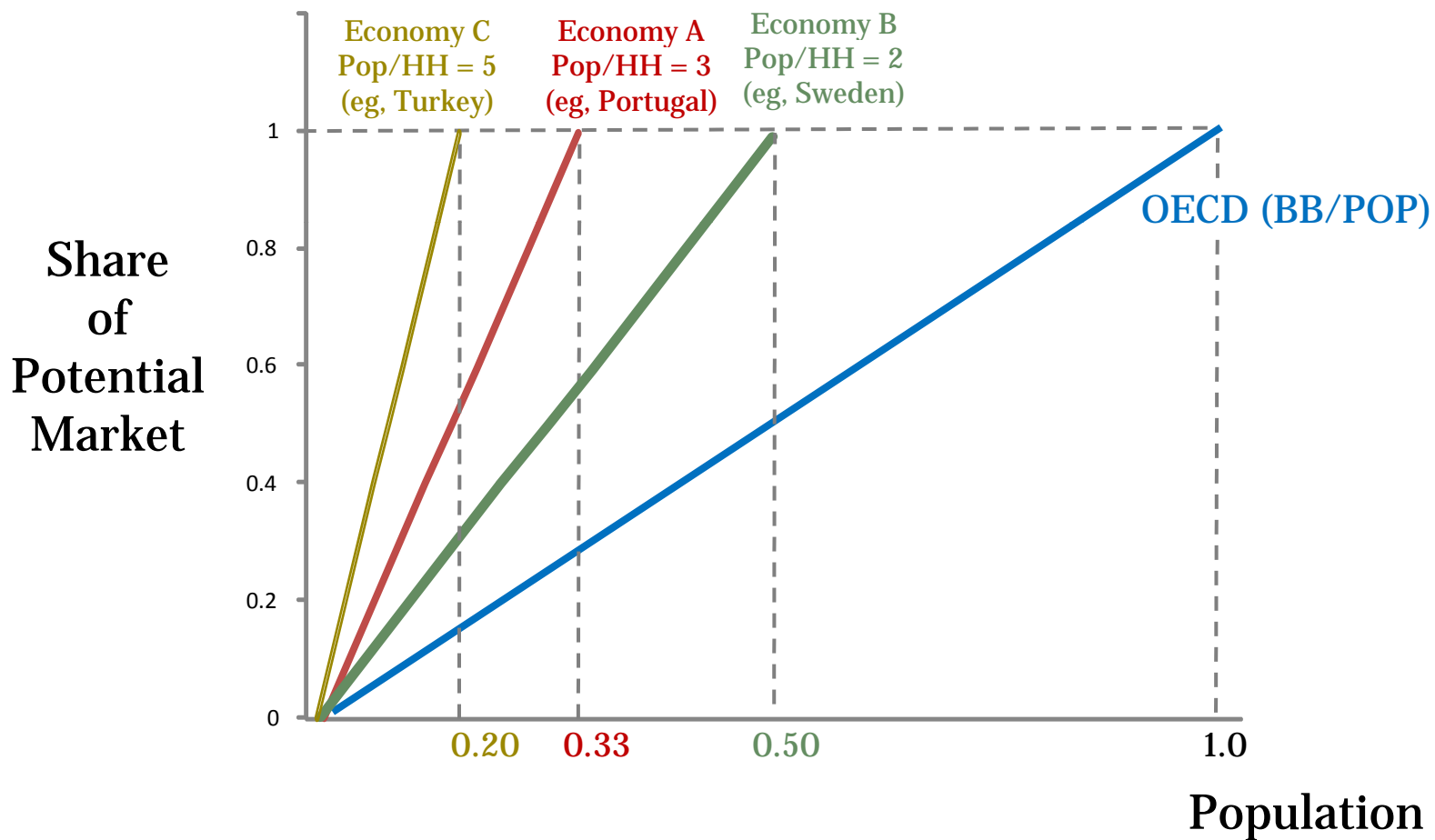
**Nothing in the per-capita  
normalization of connections counts  
has anything to do with this. The  
current measure of adoption is void  
of economic meaning.**

# BB/POP tells you NOTHING



Ignores business connections (could assume proportional to households and scale up; no loss of generality).

# BB/POP tells you NOTHING



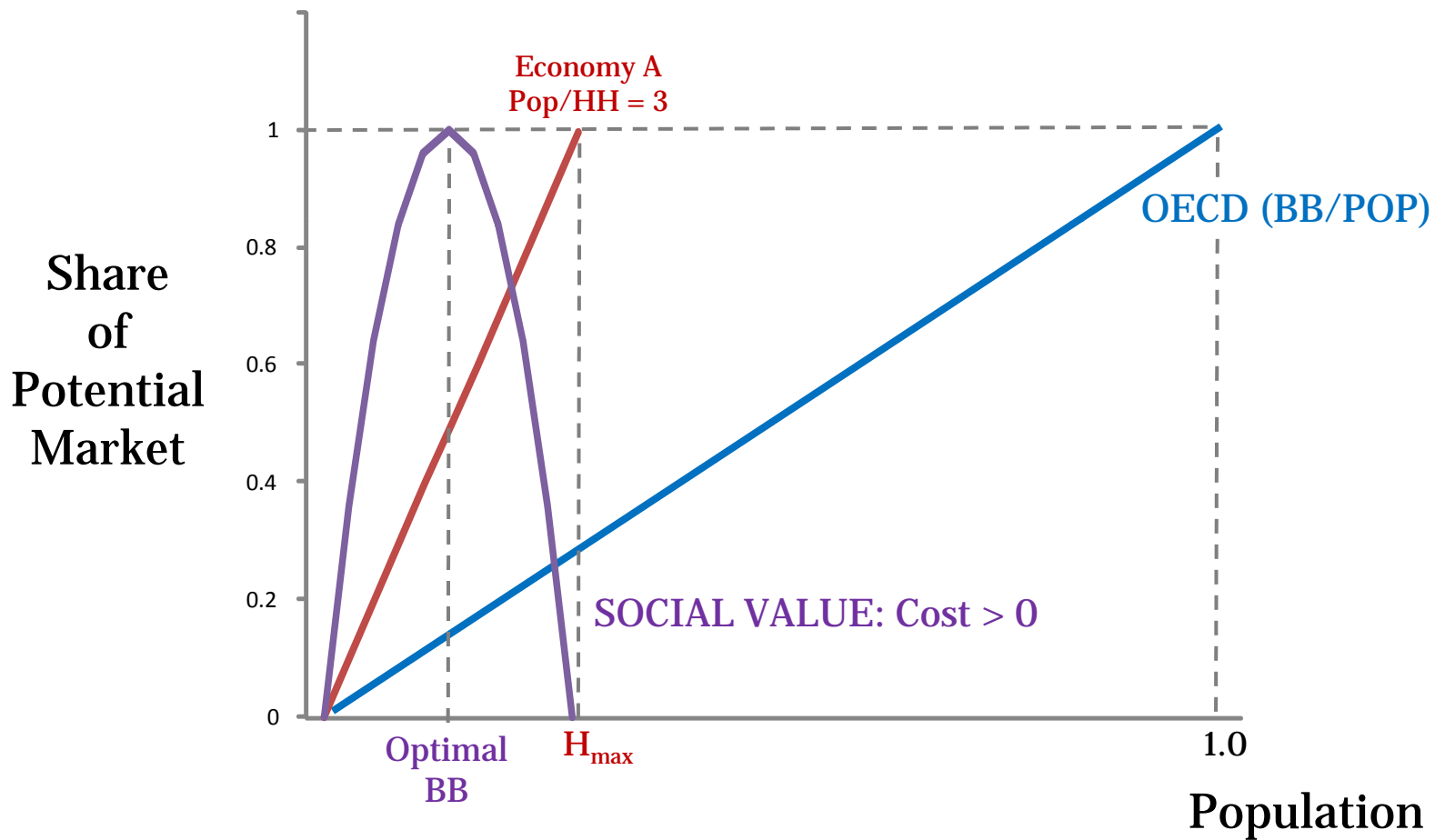
# Evidence



**Telephones per capita (1996):**  
**Sweden 0.686**  
**U.S. 0.493**

*(A difference without a difference)*

# Broadband: No Free Lunch



**Dividing by households is better, but does not solve the problem.**

**Dividing by Telephones/Capita is better yet, but still does not solve the problem.**



**How do you create in a single index of performance heterogeneous connections modalities (Fiber, Coax, DSL, Mobile, Wi-Fi, Nomadic, Dialup)?**

*Presumably the demand, costs, and social premia differ for each modality, for each country, and for regions within a country.*

**We require a properly scaled, value-based measured of broadband adoption.**

# Broadband Adoption Index

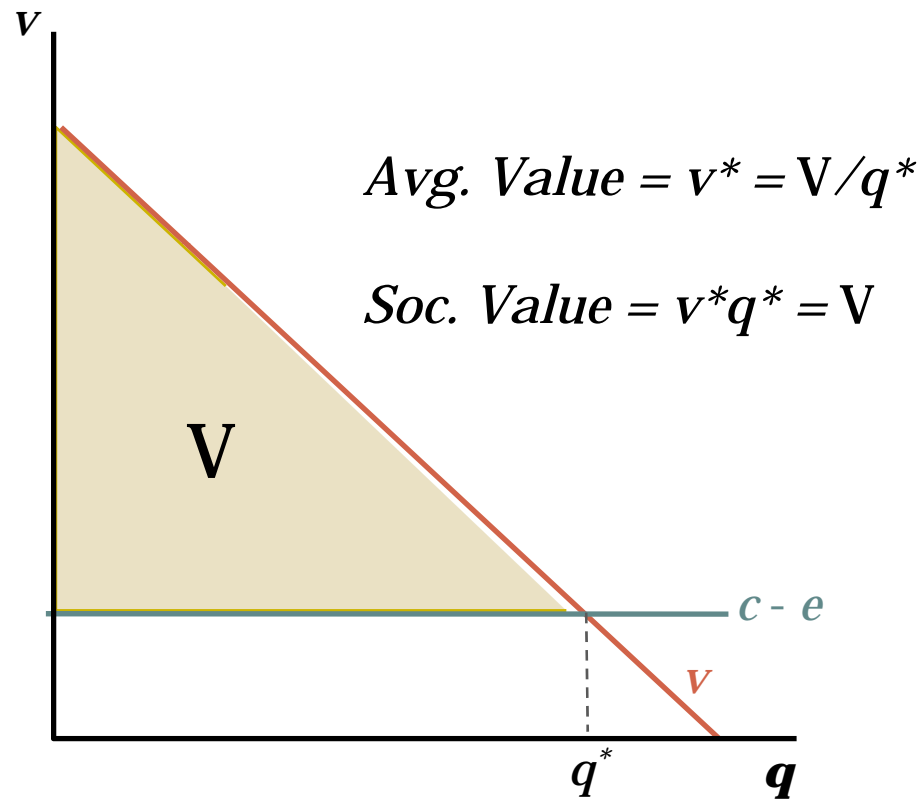


$$BAI_t = \frac{\text{Actual}_t}{\text{Target}}$$

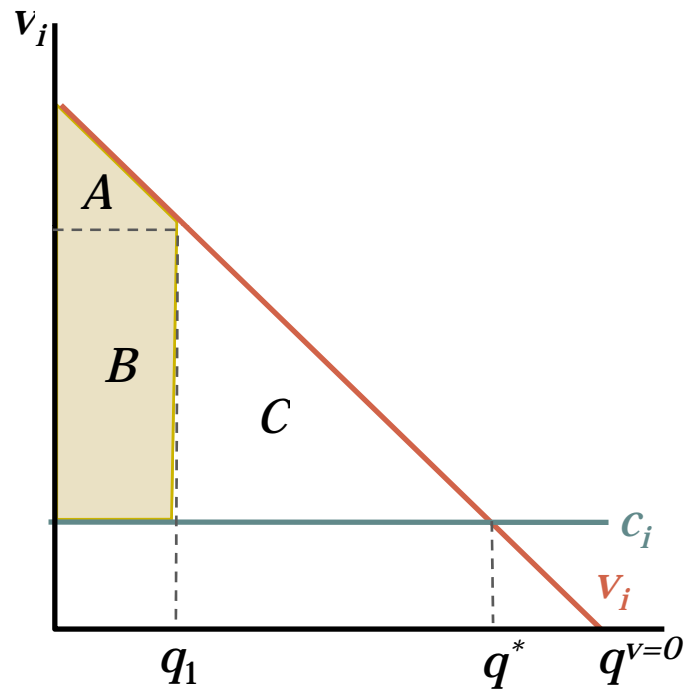
## Goal:

1. Provide for meaningful performance evaluation across geo-political units (intra- and internationally).
2. Incorporate the underlying economics of adoption and deployment
3. Accommodate different connection modalities

# Simple Graph



# BAI at Time $t$



$$\bar{v}_1 = (A + B) / q_1$$

$$A_t = \frac{\bar{v}_1 q_1}{v^* q^*}$$

$$A_t = \frac{A + B}{A + B + C}$$

*Assumption: Marginal, thus average, valuation declines over time. Here, highest valued users adopt first.*

# Multiple Modalities



$$\text{Actual}_t = \sum_{i=1}^N \bar{v}_{i,t} \cdot q_{i,t}$$

$q_i$  = quantity of connections of modality  $i$  at time  $t$

$v_i$  = average value of a connection of modality  $i$  at time  $t$  (consumer surplus + profit, or economic welfare)

$$\text{Target} = \sum_{i=1}^N v_i^* \cdot q_i^*$$

$v_i^*$  = average social value of a connection of modality  $i$  at the “target”

$q_i^*$  = quantity of connections of modality  $i$  at the “target”

# Three Modalities ( $f, m, k$ )



$$BAI_t = \frac{\bar{v}_{f,t} \cdot q_{f,t} + \bar{v}_{m,t} \cdot q_{m,t} + \bar{v}_{k,t} \cdot q_{k,t}}{v_f^* \cdot q_f^* + v_m^* \cdot q_m^* + v_k^* \cdot q_k^*}$$

**Does it simplify?**



# One Modality



$$BAI_t = \frac{\bar{v}_{f,t} \cdot q_{f,t}}{v_f^* \cdot q_f^*} = \frac{\lambda v_f^* \cdot q_{f,t}}{v_f^* \cdot q_f^*} = \frac{\lambda q_{f,t}}{q_f^*}$$

$v_i^*$  = average social value of a connection of modality  $i$  at the “target”

$q_i^*$  = quantity of connections of modality  $i$  at the “target”

## Two Modalities ( $f, m$ )



$$BAI_t = \frac{\lambda v_f^* \cdot q_{f,t} + \lambda \phi v_m^* \cdot q_{m,t}}{v_f^* \cdot q_f^* + \phi v_m^* \cdot q_m^*} = \frac{\lambda(q_{f,t} + \phi q_{m,t})}{q_f^* + \phi q_m^*}$$

*This clearly illustrates the problem with quantity-based measures.*

*Query: Should OECD report counts and stop scaling?*

# Initial Simulation



- Two Modalities,  $f$  and  $m$
- $f$  is shared
- $m$  is personal
- $c_f = 40$ ;  $c_m = 20$
- Max value for  $m$  is 100
- Average share rate:  $k = 2$
- Scale  $f$  demand to 200 ( $= 100 \cdot 2$ )
- Personal Market = 2,000 persons
- Shared Market = 1,000 units ( $= 2,000 / k$ )
- $m$  is a mild net substitute for  $f$

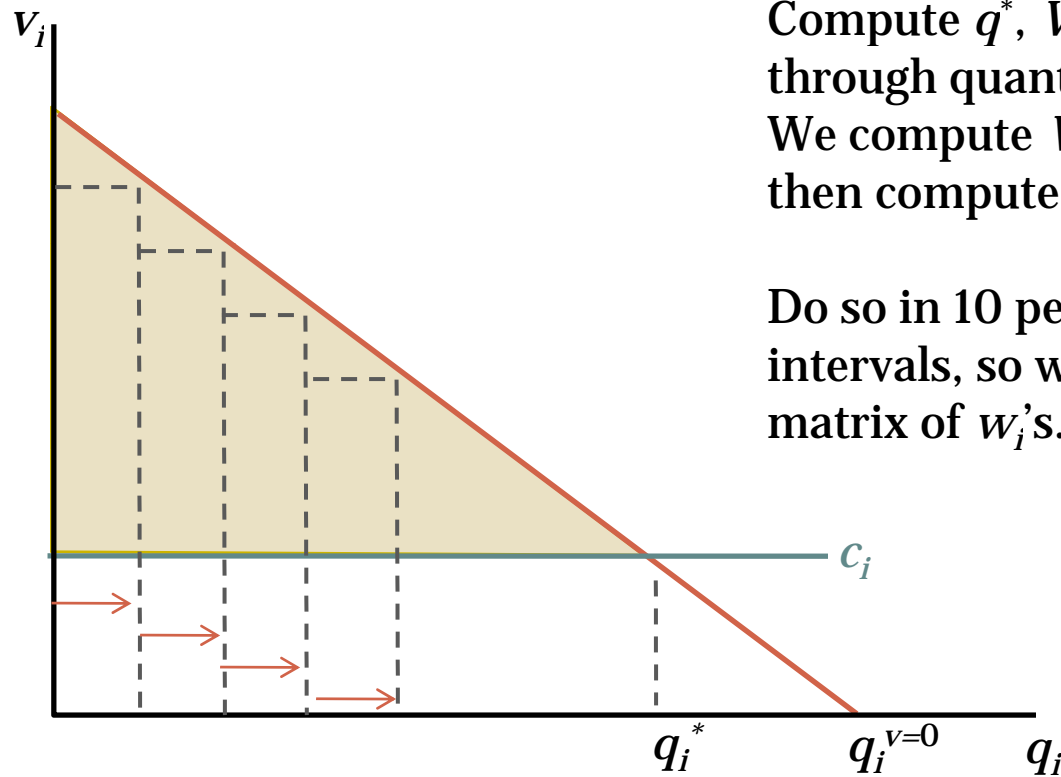
# Willingness-to-Pay (Demand) System



$$p_m = 100 - \frac{100}{2000} q_m$$

$$p_f = (200 - 0.05q_m) - \frac{200 - 0.05q_m}{1000} q_f$$

# Simulation Algorithm



Compute  $q^*$ ,  $V^*$ , then scroll through quantities up to  $q^{v=0}$ . We compute  $V$  at each quantity then compute weights.

Do so in 10 percentage point intervals, so we have a 11x11 matrix of  $w_i$ 's.

# BAI Simulation: Two Modalities



$m \downarrow f \rightarrow$	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1.0
0.1	30.3	43	53.7	62.4	69.2	73.9	76.7	77.4	76.2	73.1
0.2	42.9	54.7	64.6	72.6	78.8	83.1	85.5	86	84.7	81.4
0.3	53.4	64.3	73.4	80.8	86.4	90.2	92.2	92.5	91	87.7
0.4	61.8	71.8	80.2	86.8	91.9	95.2	96.9	96.9	95.2	91.9
0.5	68.1	77.2	84.8	90.8	95.2	98.1	99.4	99.2	97.3	93.9
0.6	72.3	80.6	87.4	92.7	96.6	99	99.9	99.4	97.4	93.9
0.7	74.5	81.8	87.8	92.5	95.8	97.7	98.3	97.5	95.4	91.9
0.8	74.5	81	86.2	90.2	92.9	94.4	94.6	93.5	91.2	87.7
0.9	72.5	78.1	82.5	85.8	87.9	88.9	88.8	87.5	85	81.4
1.0	68.4	73.1	76.7	79.3	80.9	81.4	80.9	79.3	76.7	73.1

# BAI Simulation: Two Modalities

(Zero costs; no substitution)



$m \downarrow f \rightarrow$	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	1.0
0.1	19.0	27.5	35.0	41.5	47.0	51.5	55.0	57.5	59.0	59.5
0.2	27.5	36.0	43.5	50.0	55.5	60.0	63.5	66.0	67.5	68.0
0.3	35.0	43.5	51.0	57.5	63.0	67.5	71.0	73.5	75.0	75.5
0.4	41.5	50.0	57.5	64.0	69.5	74.0	77.5	80.0	81.5	82.0
0.5	47.0	55.5	63.0	69.5	75.0	79.5	83.0	85.5	87.0	87.5
0.6	51.5	60.0	67.5	74.0	79.5	84.0	87.5	90.0	91.5	92.0
0.7	55.0	63.5	71.0	77.5	83.0	87.5	91.0	93.5	95.0	95.5
0.8	57.5	66.0	73.5	80.0	85.5	90.0	93.5	96.0	97.5	98.0
0.9	59.0	67.5	75.0	81.5	87.0	91.5	95.0	97.5	99.0	99.5
1.0	59.5	68.0	75.5	82.0	87.5	92.0	95.5	98.0	99.5	100

# BAI Simulation: Alternatives



Scenario 1	Cost of $m$ ( $c_m$ ):	20	25	30	35	40	45	50	55	60
	$q_m^*/q_m^{w=0}$	0.57	0.52	0.47	0.42	0.36	0.31	0.26	0.21	0.16
	$q_f^*/q_f^{w=0}$	0.72	0.73	0.74	0.75	0.76	0.76	0.77	0.78	0.78
Scenario 2	Cost of $f$ ( $c_f$ ):	40	45	50	55	60	65	70	75	80
	$q_m^*/q_m^{w=0}$	0.57	0.58	0.58	0.59	0.60	0.60	0.61	0.62	0.64
	$q_f^*/q_f^{w=0}$	0.72	0.68	0.65	0.61	0.57	0.54	0.50	0.46	0.41
Scenario 3	Max Value $m$	100	120	140	160	180	200	220	240	260
	$q_m^*/q_m^{w=0}$	0.57	0.64	0.70	0.73	0.76	0.79	0.81	0.82	0.84
	$q_f^*/q_f^{w=0}$	0.72	0.71	0.69	0.69	0.68	0.67	0.66	0.66	0.66



**Can this be done?**

# Summary



- Performance is a value-based concept
- Any modality that generates value must be included in performance measures
  - Per-Capita Normalizations are misguided
  - Anyway, not clear how to do it with multiple modalities
- Combining heterogeneous modalities is tricky, but the problem is understood
- The underlying economics of deployment and adoption must be considered for good policy
  - Countries vary in their demand and cost profiles
  - Maximal deployment/adoption assumes external effects are enormous